

COMMUNITY OUTREACH PILOT PROJECT
Employment Opportunity - Town of Woodstock



Position Title: **OUTREACH WORKER (2 positions being considered)**

Job Type: Full-Time Contract (35 hours per week), 1-year Pilot Project

Position Summary:

The Outreach Workers will engage with homeless individuals within the Town of Woodstock, and surrounding communities in the Western Valley Regional Service Commission zone, including the Nackawic area, to provide help developing case plans, assist with intake assessments, identify available resources and build relationships with a diverse range of community support organizations. They will connect individuals to this support network to ease and facilitate access to resources and services, and keep key stakeholder groups informed of ongoing needs. These roles require a high level of motivation, perseverance, sensitivity, and flexibility to tackle dynamic and challenging circumstances.

Education, Skills and Experience:

- Post secondary degree or diploma in Human Services, Social Work, Community Services, or a related field; or a combination of relevant education and/or experience
- Current certification in first aid/CPR, Naloxone Training, and Org-Codes' Impactful Street Outreach & Housing-Focused Service to Encampments is required
- Prior experience working with homeless populations or in a community support role involving outreach
- Knowledge of local social services, housing resources, and support systems is a definite asset
- Strong interpersonal and communication skills with the ability to work independently and as part of a team
- Proficient at using Microsoft Word, Excel and Outlook with an aptitude for timely and accurate electronic record-keeping and reporting
- Demonstrated ability to take initiative with the adaptability and resourcefulness to handle sensitive situations with a compassionate attitude involving clients from diverse socio- economic and cultural backgrounds

Working Conditions:

- Schedule and document extensive fieldwork and travel within the service area
- Interact with individuals in potentially stressful or traumatic situations with a strict level of confidentiality
- Plan and execute work autonomously and collaboratively with a team of community partners; access to office and project administration resources will be provided by the Town of Woodstock

Other Requirements:

- Valid driver's license, clean driver's abstract and clear criminal and vulnerable sector/Social Development background check
- Ability to travel throughout the Western Valley Regional Service Commission region, including Nackawic area with a commitment to work flexible hours as needed, which could include evenings and weekends
- Willingness to participate in training and professional development activities

Application Process:

Interested candidates should submit their resume and cover letter to the Human Resources Department, Town of Woodstock at hr@town.woodstock.nb.ca by no later than June 21, 2024. Applications may be reviewed on a rolling basis until the position is filled. We want to thank all applicants for their interest, however only those selected for an interview will be contacted directly.

Equal Opportunity Employer:

The Town of Woodstock is an equal opportunity employer and encourages applications from qualified individuals of all backgrounds who meet the position requirements, including those with lived experience of homelessness.