

| Program / Service                                  | Contact Information  | Measure/Benefit   |
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| <b>INDIVIDUAL</b>                                  |  |   |
| Telecare   | 811  | <ul style="list-style-type: none"> <li>Before calling 811 use the self-assessment tool at <a href="http://gnb.ca/coronavirus">gnb.ca/coronavirus</a> to help determine whether you should be tested for COVID-19. <b>Do not visit a hospital, physician's office, lab or healthcare facility without consulting 811 first.</b></li> </ul>   |
| State of Emergency Compliance and Information Line | 1-844-462-8387 or <a href="mailto:helpaide@gnb.ca">helpaide@gnb.ca</a>   | For non-health related questions, including questions about compliance with the state of emergency.   |
| Canadian Red Cross                                 | <p><b>To apply for the New Brunswick Workers Emergency Income Benefit: 1-800-863-6582</b><br/>(8 a.m. to 8 p.m., 7 days a week)</p> <p>1-800-863-6582 (Emergency Social Services for COVID-19 requests and direction to appropriate resources)</p> | <ul style="list-style-type: none"> <li>One-time \$900 individual benefit to be available in April.</li> <li>Registration by phone and online (visit <a href="http://www.gnb.ca/coronavirus">www.gnb.ca/coronavirus</a> and find the link to the NB Workers Emergency Income Benefit under Quick Links)</li> <li><b>Thursday, April 2 – First payments begin via electronic financial transfer and mailed cheques</b></li> </ul> |
| Seniors  | <b>To apply for Low-Income Seniors' Benefit: 1-800-669-7070</b>  | <ul style="list-style-type: none"> <li>Applications for the 2020 Low-Income Seniors' Benefit now available: an annual \$400 cheque to assist low-income seniors in New Brunswick. The application deadline is Dec. 31, 2020.</li> </ul>   |
| Daycares and Early Childhood Centres               | 1-833-221-9339 for information on the Child Care Portal  | <ul style="list-style-type: none"> <li>For parents whose work is considered an essential service and are in need of child care, visit the Child Care Portal online</li> </ul>   |
| Student Loans                                      | 1-800-667-5626 (Provincial Student Loans)<br>1-888-815-4514 (National Student Loan Service Centre)   | <ul style="list-style-type: none"> <li><b>Six-month moratorium</b> on student loan payments and interest (Federal and Provincial) beginning in <b>early April</b></li> </ul>  |
| Protection for New Brunswick Tenants               | 1-888-762-8600   | <ul style="list-style-type: none"> <li>The authority of landlords to evict tenants for non-payment of rent has been <b>suspended through May 31.</b></li> </ul>   |
| Social Development                                 | 1-800-442-9799<br>(to report safety concerns for children and adults)  | <ul style="list-style-type: none"> <li>Social workers continue to provide essential services to protect children and adults.</li> <li>Notify Social Development of any situation that causes concern for the safety of children or adults at <b>1-800-442-9799.</b></li> </ul>  |
| Food Banks   | <a href="http://www.nbinfo.ca/">http://www.nbinfo.ca/</a><br>(Human Development Council database)  | <ul style="list-style-type: none"> <li>The Human Development Council maintains the New Brunswick Community Services Database, which includes information on community services such as food banks.</li> </ul>   |
| Procurement  | <a href="mailto:SPsuppliers@snb.ca">SPsuppliers@snb.ca</a>   | <ul style="list-style-type: none"> <li>Email address established for enterprises to contact GNB to assist with procurement of essential supplies (PPE, sanitizer, etc.)</li> </ul>  |
| Canada Child Benefit (CCB)                         | 1-800-387-1193 (English); 1-800-387-1194 (French)  | <ul style="list-style-type: none"> <li>An extra \$300 per child through the CCB for 2019-20. This will mean approximately \$550 more for the average family.</li> <li>Those who already receive the CCB do <b>not</b> need to re-apply.</li> <li><b>Available in May.</b></li> </ul>  |
| Goods and Services Tax (GST) Credit                | 1-800-387-1193 (English); 1-800-387-1194 (French)  | <ul style="list-style-type: none"> <li>For low and modest income, the average annual boost is \$400 for single individuals and close to \$600 for couples.</li> <li><b>Available in May.</b></li> </ul>   |
| Employment Insurance (EI)                          | Visit <a href="http://canada.ca">canada.ca</a> and click Employment Insurance to apply online.   | <ul style="list-style-type: none"> <li>For persons who were recently laid off or have reduced hours and qualify for EI benefits.</li> </ul>   |
| Canada Revenue Agency (CRA)                        | CRA Accounts and Payments (individuals):   | <ul style="list-style-type: none"> <li>The due date for filing <b>individual tax returns</b> has been extended to <b>June 1, 2020.</b></li> <li>Taxpayers will have until <b>September 1, 2020</b> to pay any 2019 income tax amounts owed.</li> </ul>  |

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|  | 1-800-959-8281 (English); 1-800-959-7383 (French). Visit <a href="http://Canada.ca">Canada.ca</a> and click <b>Taxes</b> for more info. | <ul style="list-style-type: none"> <li>You will be able to apply for the new Canada Emergency Response Benefit (\$2000 per month) online or using a dedicated phone line starting in early April.</li> </ul> |
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| <b>BUSINESS</b>                     |   |  |
| <b>GNB Business Navigator (ONB)</b> | 1-833-799-7966<br><a href="mailto:nav@navnb.ca">nav@navnb.ca</a>  | <ul style="list-style-type: none"> <li>Assistance to New Brunswick businesses</li> <li><b>Support for small business</b> – working capital - loans up to \$200,000 to help respond to challenges associated with COVID-19. Details will be announced.</li> <li><b>Injecting needed working capital for mid-to-large employers</b> ONB will make available support mid-to-large sized employers.</li> <li><b>ONB will also provide – upon request – working capital in excess of \$200,000</b> to help large employers manage the impacts of COVID-19 on their operations.</li> </ul> |
| <b>WorkSafeNB (WSNB)</b>            | 1 800 999-9775  | <ul style="list-style-type: none"> <li>Occupational health and safety information; best practices on creating safe workplace conditions during pandemics; employer and employee responsibilities; right to refuse unsafe work info</li> <li><b>Elimination of interest on WSNB assessment premiums</b> The collection of assessment premiums will be deferred for three months.</li> </ul>   |
| <b>Employment Standards</b>         | 1-888-452-2687<br><a href="mailto:dpetlinfo@gnb.ca">dpetlinfo@gnb.ca</a>  | <ul style="list-style-type: none"> <li>Information on rights and responsibilities of both employers and employees</li> <li>Online portal to file a complaint</li> </ul>  |
| <b>Property Taxes</b>               | 1-888-762-8600 (Service New Brunswick)  | Though business property taxes must be paid by May 31, late penalties will be reviewed on a case-by-case basis to see if the penalty can be waived due to undue financial challenges, such as having to close a business due to COVID-19.  |
| <b>Canada Revenue Agency (CRA)</b>  | CRA Accounts and Payments (business):<br>1-800-959-5525 (English); 1-800-959-7775 (French).<br><br>Visit <a href="http://Canada.ca">Canada.ca</a> and click <b>Taxes</b> for more info. | All businesses may defer, until after August 31, 2020, the payment of any income tax amounts that become owing on or after March 18 and before September 2020.   |