



### **REGISTRATION PROCEDURE FOR SWIM LESSON PROGRAMS**

- Swim lessons are offered in the Winter, Spring and Fall for a 10 week session. Registration & Payment is done two weeks prior to each session in person at AYR Motor Centre Reception Desk.
- Registration is a first- come/ first served basis. It is only possible to be registered for one session at a time. If your child is currently registered in the program they cannot register again until after their last class.
- When registering children in any aquatics program, make sure you bring their progress card with you. If your child does not have a progress card or is not currently enrolled in lessons, you may set-up a time during which your child can be evaluated. Please call us at 325-4671.
- It is important for your child's progress through the Aquatics program that they are in the appropriate level; where they can gain the skills and knowledge to fully enjoy their aquatic surroundings. Also, parents are encouraged to give their children time to practice skills in one level before registering for the next level. Therefore, every second lesson set is the recommended progress through the programs.

#### **Fees**

Fees are payable at the time of registration. We accept cash, debit, cheques, Visa, or MasterCard. All fees must be paid on the date of registration to complete enrollment. ***No spots will be saved without full payment.***

#### **Additional Classes**

In the event that classes are completely full, your name will be added to a waiting list. Additional classes will be added if another class is cancelled due to lack of enrollment.

#### **Cancellation Policy**

The AYR Motor Centre Aquatic Facility reserves the right to cancel classes without notice should sufficient cause arise. Every attempt will be made to makeup classes where possible, but cannot guarantee to do so. ***If your child does not attend a class, this will not be made up, it is marked as absent.***

#### **Refund & Credit Requests for Swim Lesson Program**

Requests for refunds and credits must be done at AYR Motor Centre Reception. Proof of purchase must accompany the form to be approved. Full credits/refunds will be given if withdrawal is made prior to the start of classes with exception to paragraphs below:

*Any requests for refunds or credits after the second week of lessons are only considered for medical reasons and must be accompanied by a written excuse from a Doctor. If so, the credit/refund is pro-rated to the amount used.*

Should AYR Motor Centre Aquatic Facility cancel a class due to a low enrollment, a refund or credit will be given in full.